From: Andrew Watts

Sent: Thursday, 28 March 2013 3:44 PM

To: datamgt

Cc: Mark Wickett; Will Conlan; Andrew Watts

Subject: Draft Prudential Practice Guide 235 for the Management of Data Risk - response from

Bendigo and Adelaide Bank Limited

Importance: High

To: Mr Neil Grummitt, General Manager, Policy Development, Policy, Research & Statistics, Australian Prudential Regulation Authority

From: Andrew Watts, Executive – Change & Chairman of Information Management Committee, Bendigo and Adelaide Bank Limited

## Dear Neil

Bendigo and Adelaide Bank Limited recognises the efforts of APRA in publishing a prudential practice guide for the management of data risk (PPG235) and considers the intent and themes of the document to be good practice in the industry.

Given the importance of data and information across all areas of the business, Bendigo and Adelaide Bank Limited considers that data risk is the responsibility of the entire business, and is rarely an issue that can be addressed solely by an information technology system or process. Therefore, Bendigo and Adelaide Bank Limited would like to see paragraph 12 amended such that data risk is considered to be a subset of operational risk, that overlaps with information technology risk, rather than it being a subset of information & information technology risk alone.

Thank you for the opportunity to respond to this draft prudential practice guide for the management of data risk.

Yours sincerely Andrew Watts

\*

This communication is intended only for use of the addressee and may contain legally privileged and confidential information.

If you are not the addressee or intended recipient, you are notified that any dissemination, copying or use of any of the information is unauthorised.

The legal privilege and confidentiality attached to this e-mail is not waived, lost or destroyed by reason of a mistaken delivery to you.

If you have received this message in error, we would appreciate an immediate notification via e-mail to <a href="mailto:CustomerContactandCareMailbox@bendigoadelaide.com.au">CustomerContactandCareMailbox@bendigoadelaide.com.au</a> or by phoning 1300 BENDIGO (1300 236 344), and ask that the e-mail be permanently deleted from your system.

Bendigo and Adelaide Bank Limited ABN 11 068 049 178

\*