



D2A 7.0 Update process

7 November 2025

D2A 7.0 Update process

D2A 7.0 Release Context

The **new D2A 7.0 client software** is available.

It is recommended that you move to the new **D2A 7.0 application** as soon as possible.

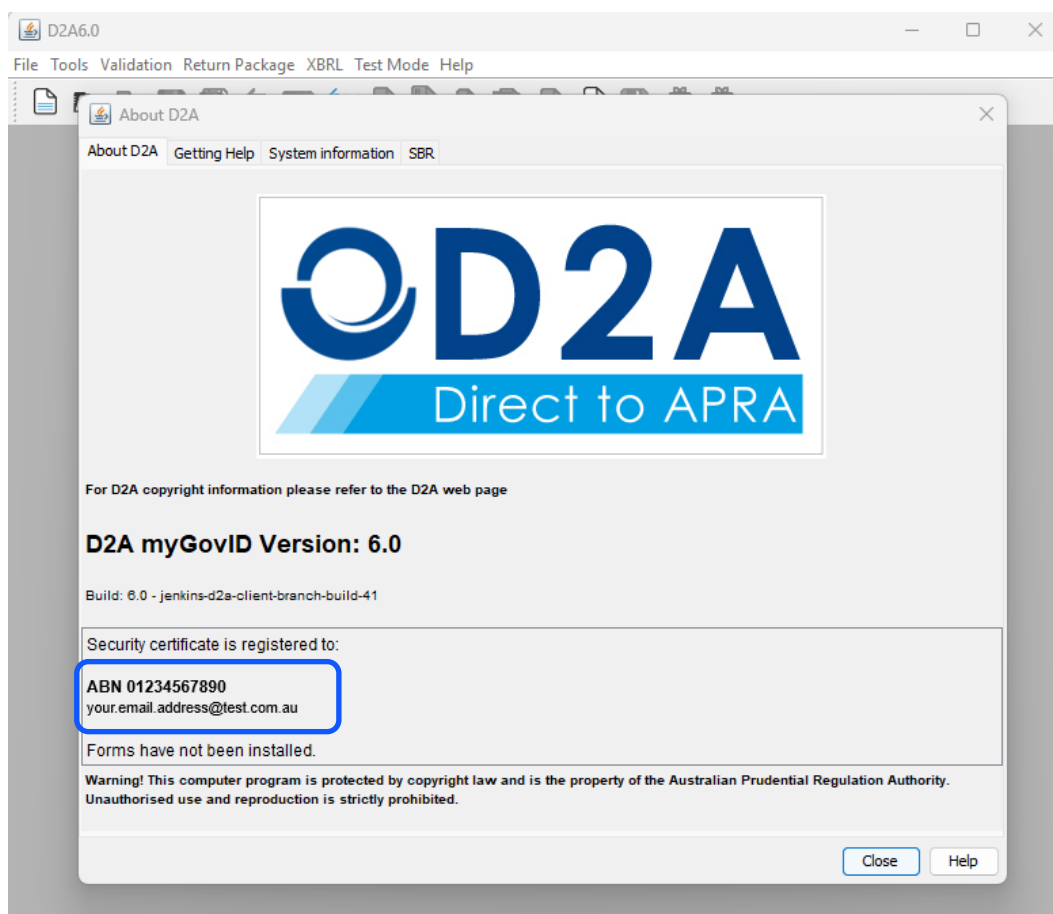
Please note: D2A 6.0 will remain active until 5:00 pm on 20 January **2026**, after this time the use of D2A 6.0 will no longer be supported and will not be able to submit returns to APRA using D2A 6.0.

The update process will only effect D2A, **do not make any changes to your machine credentials** as a part of this update process.

Please follow the below steps to **update your D2A application**.

Step 1

Open D2A and take note of the ABN number and email address listed on the “About D2A” screen that pops up when the application launches (for use in Step 8)



Step 2

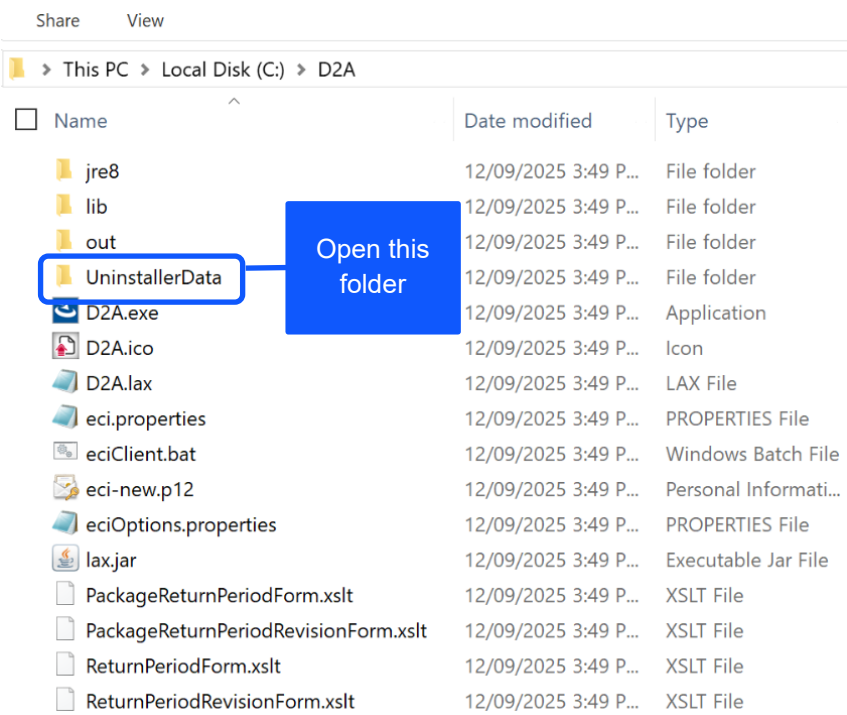
Close the D2A application.

Step 3

Using File Explorer, go to the D2A folder, the default location is usually C:\D2A however the application may have been installed in another location by your IT team.

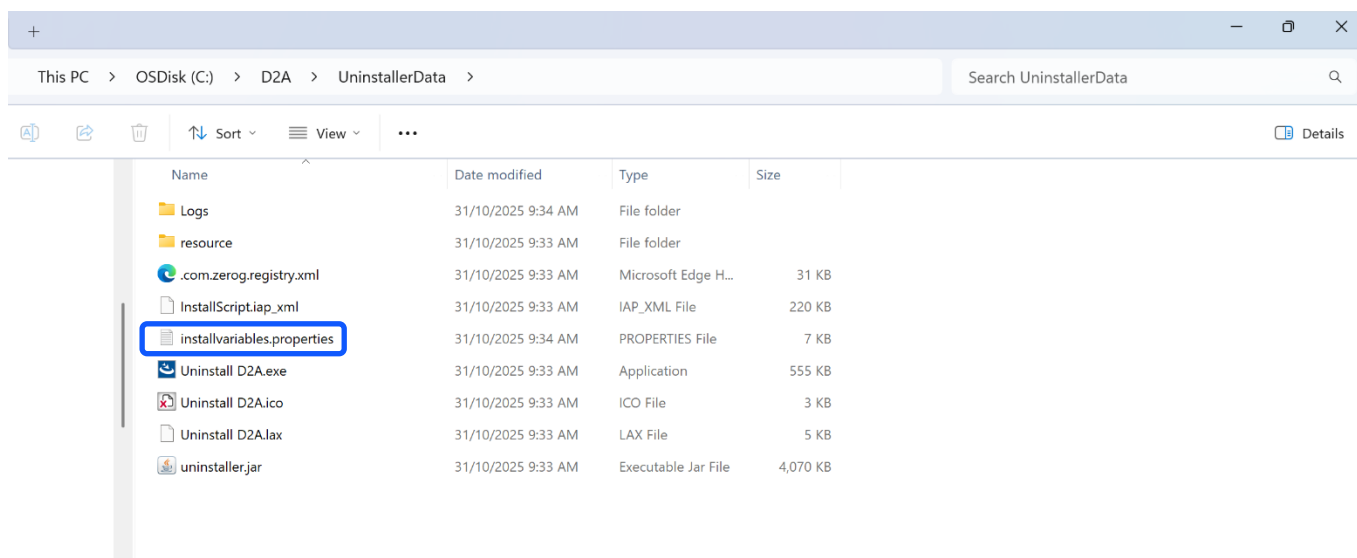
Step 4

You now need to open the “UninstallerData” folder by double clicking the folder.



Step 5

Double click the “Uninstall D2A” file (please note that the file may also be called “Uninstall D2A.exe” in File Explorer)

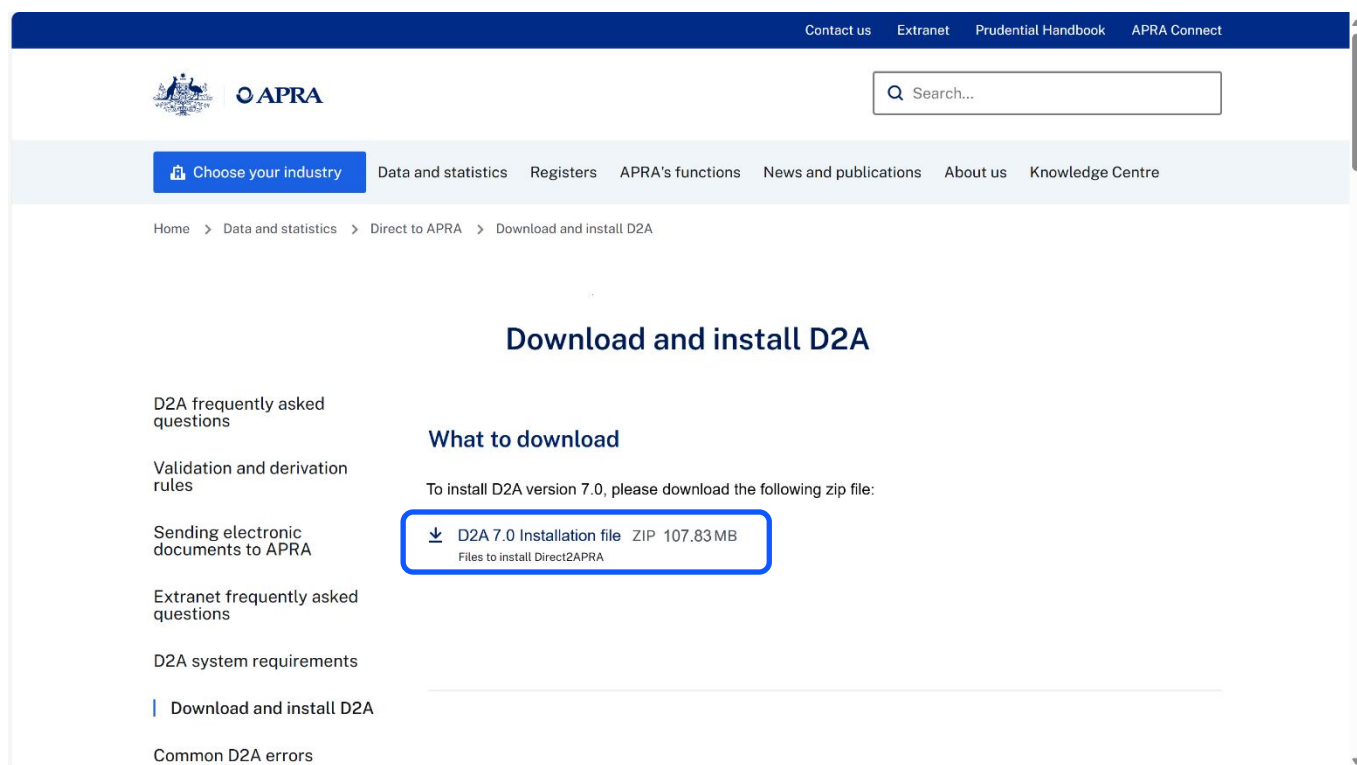


Step 6

Follow the prompts to uninstall D2A 6.0

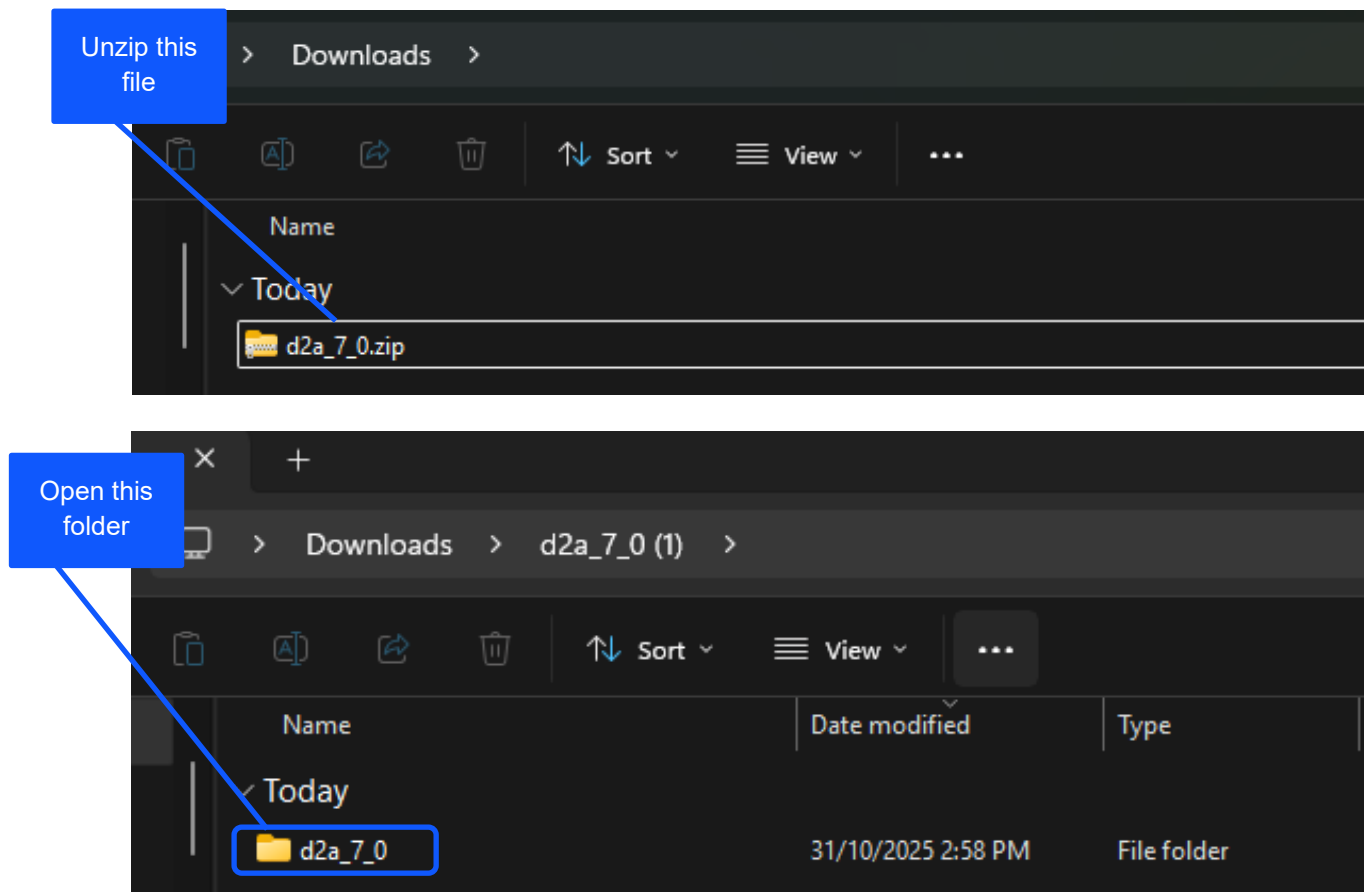
Step 7

Now go to the APRA website and navigate to the [Download and install D2A](#) page. Once there, **download the D2A 7.0 Installation file**



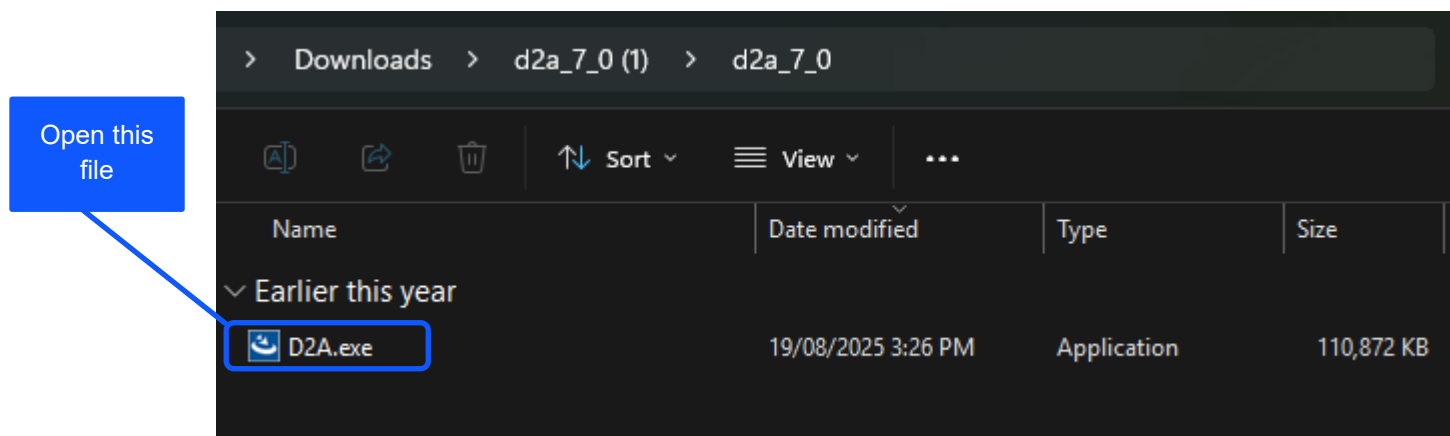
Step 8

The new application will be compressed in a zip folder. You will need to right click the zipped folder and select **Unzip or Extract** from the menu. You should be able to see the “d2a_7_0” folder and the “D2A.exe” file inside it after the folder has been unzipped.



Step 9

Double click the D2A file to open the installer application

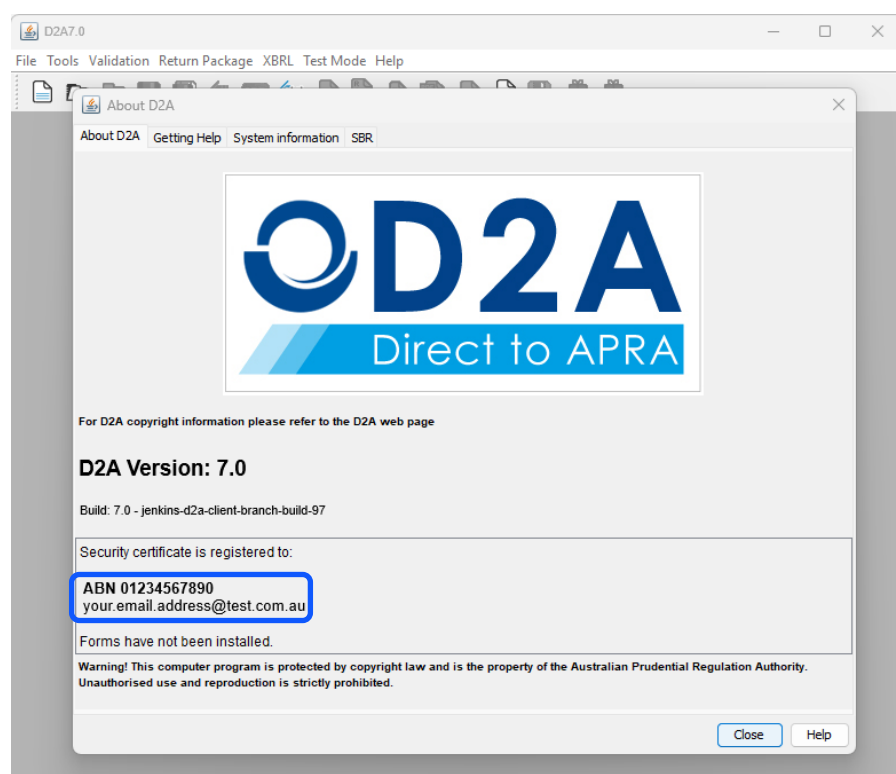


Step 10

Follow the prompts to install D2A. Make sure you enter the email address and ABN that you noted down in Step 1.

Step 11

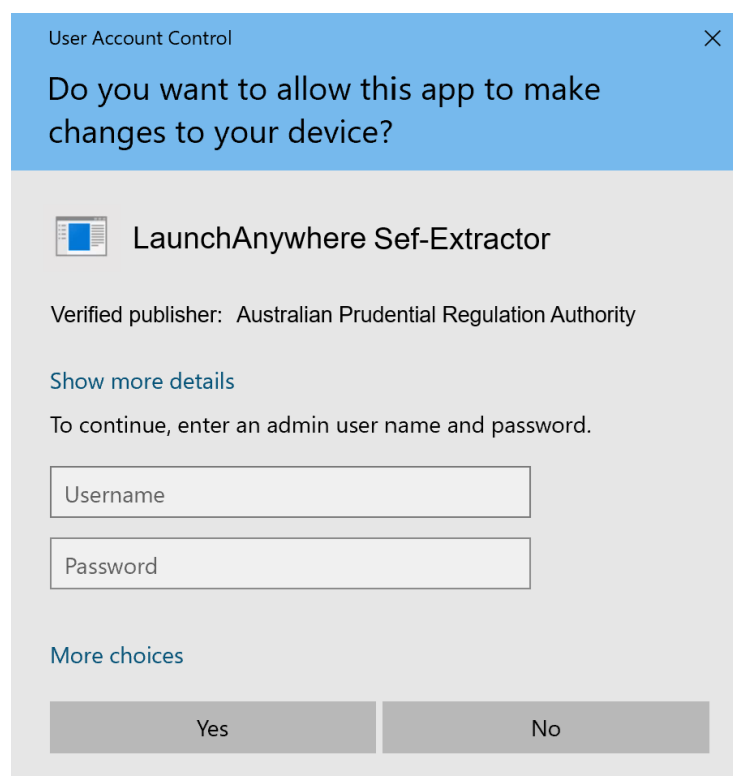
To confirm the certificate upgrade has been successful, open the D2A application and check D2A 7.0 is displayed on the About D2A.



For detailed instructions on how to install to D2A please refer to section 2.3 in the [D2A Help Guide](#).

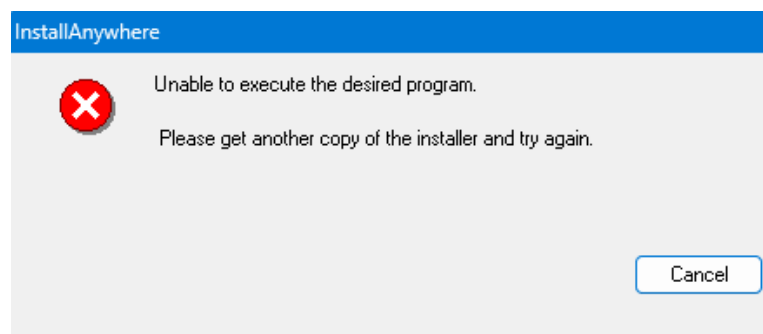
Troubleshooting

Error 1:



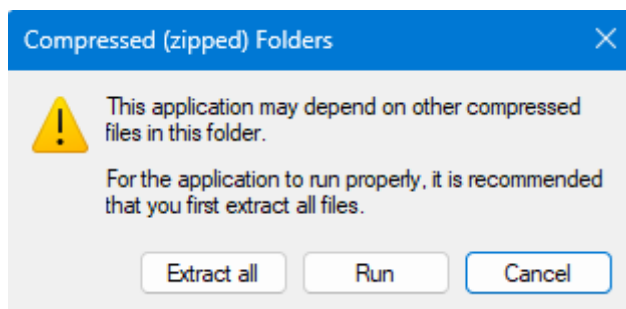
If you encounter the above error message when trying to launch the installer, it means you require administration privileges on your computer to perform that function. Please speak with your IT team for support.

Error 2:



You may not have the right administrator privileges to install programs on your computer. Please speak with your IT team for support.

Error 3:



Please ensure you unzip the installer before attempting to run it.