APRA holding statement on points of presence revisions

"Although there are no legal or prudential requirements for Australian banks to own or operate branches or ATMs, APRA collects and publishes data each year on bank branches, ATMs and other customer service facilities as part of its financial sector data collection role. APRA's reporting standard ARS 796.0 Points of Presence includes a definition of a bank branch, which is only used for data collection purposes and does not place any obligations on banks in regards to whether – or how – they operate branches.

In response to questions about the continued appropriateness of the definition, APRA made inquiries into the data reported by banks, credit unions and building societies for inclusion in the annual authorised deposit-taking institutions (ADI) points of presence statistics publication. This included consideration of different branch structures and their alignment to the reporting standard definition. As a result, the latest statistics contain a number of revisions, including the recategorisation of 168 branches as "other face-to-face". In cases where branches were staffed and offered customers the ability to withdraw or deposit cash using ATMs, APRA considered that those facilities continued to meet its definition of a branch.

In line with recommendation seven of the Regional Banking Taskforce, APRA will commence a review of its points of presence collection, including the branch definition, when the points of presence collection is next subject to public consultation in early 2023."