



2 June 2014

To: All APRA-reporting institutions

New version of D2A has been released

APRA has released a new version of D2A (version 5.3). As advised in [previous correspondence](#), the updated version has improved performance and simplifies the security process with the use of AUSkey only. Existing APRA-issued digital certificates are no longer valid.

We ask **all users** to download and upgrade to this new version in order to submit data and view previous submissions in D2A. Reporting institutions that do not perform the upgrade will not be able to submit and view returns in D2A. Once the upgrade has been completed we ask that you refresh forms within D2A.

Further instructions for the download and installation of version 5.3 of D2A can be found on APRA's [Downloading & Installing D2A webpage](#).

Help and further information

For further information and documentation regarding D2A, please visit the APRA website [D2A webpage](#), contact the D2A Help Desk via e-mail, d2ahelp@apra.gov.au or call (02) 9210 3400 between the hours of 9am and 5pm EST.

For further information on how to obtain and use AUSkey, please refer to the [AUSkey website](#) or call 1300 AUSKEY (1300 287 539). Please note that APRA does not issue or manage AUSkey.

Important note

Extensions to submission due dates will not be granted by APRA to reporting institutions that are unable to submit their return to APRA because they have not obtained an AUSkey or upgraded to version 5.3 of D2A.

Regards

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